

Quality Policy Statement

The company is dedicated to the quality policy that will ensure that its firestopping products and services fully meet the requirements of its customers at all times. The goal of the company is to achieve a high level of customer satisfaction and satisfy all applicable compliance requirements.

Fire Management Ltd believes in the concept of client and supplier working together in pursuing this policy and in continually striving for improvements in service quality.

The quality policy is based on 3 fundamental principles:

1. Ensuring that we fully identify and conform to the needs of our customers.
2. Looking at our service provision processes, identifying the potential for errors and taking the necessary action to eliminate them.
3. Everyone understanding how to do their job and doing it right.

To ensure that the policy is successfully implemented, staff will be responsible for identifying customer requirements and ensuring that the correct procedures are followed to meet those requirements.

Quality objectives ensure that the requirements of this policy are met, and that continual improvement is maintained in line with the spirit of the policy. They will be set, determined, and monitored at regular management reviews.

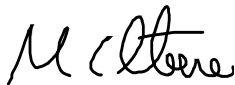
The quality policy principles and objectives will be communicated and available to staff at all times. Training will be an integral part of the strategy to achieve the objectives.

We are all committed to implementing and maintaining a quality management system that complies with ISO 9001.

Our company will constantly review and improve on our services to ensure the continual improvement of the quality management system.

We shall ensure that all our personnel understand and fully implement our company's policies and objectives and are able to perform their duties effectively through an ongoing training and development programme.

This policy will be communicated and displayed prominently in the workplace.

Name:	Mark Stone
Position	Director
Date:	3 rd January 2024
Signature:	
Review:	3 rd January 2025